

## FACT: WHEN A DISTRIBUTOR HAS AGED INVENTORY, IT'S OFTEN AN ISSUE OF COMMUNICATION WHERE NEITHER THE SALESPEOPLE OR THE CUSTOMERS KNOW THEY HAVE THE ITEMS IN-STOCK.

Get a list of what's in stock and how long they have had it - Validate with a physical count if necessary
Create customized sales flyers (training resource site) – helps to highlight the in-stock product for salespeople and customers
Order showroom POP to help promote in-stock items
Add to inventory where necessary (i.e. they have a B4850BTPA bracket kit but no fenders in stock, they will need the fender kit to sell the bracket kit).
<ul> <li>Find out what marketing the distributor is capable of: <ul> <li>Social Media: Point them to the pre-made social media posts on the distributor training site</li> <li>Emails, flyers, specials: Point them to the "product photo's / descriptions" tab on the training resource site where they can easily use product images and wording to build promotional materials.</li> <li>Sales incentives / spiffs: Encourage them to add a sales incentive on aged inventory items. (Often a better option than a 20% restock fee)</li> </ul> </li></ul>
Communicate all info with your CSR and ISA. They can help send leads to this location.
Check minimizer.com and make sure they are properly listed as a buying option on the map
Last resort – after all other options have been exhausted: - Request a product return with off-setting order to remove slow moving items and add known A-movers.